



**Saskatchewan Dental Assistants Association
o/a College of Dental Assistants of Saskatchewan**

Complaint Resolution Case Summary

Marissa Katzberg, Registration #1565

The Professional Conduct Committee (PCC) received a written complaint indicating that, while she was employed as the manager of a dental clinic, the Registrant had submitted false insurance claims on behalf of herself and family members for dental services that were not provided.

The Registrant acknowledged that she had submitted the false claims totaling \$9,982.70. The Registrant confessed to the insurer, to her employer and to the investigator engaged by the PCC to investigate the complaint. She has repaid the full amount received to the insurer. Her employment was terminated as a result.

The PCC concluded that the Registrant's conduct would constitute professional misconduct as this term is defined in clause 23(c) of *The Dental Disciplines Act*, on the grounds that the Registrant failed to maintain the standards of veracity, integrity and respect as set out in the *Canadian Dental Assistants' Association Code of Ethics*, compliance with which is required by the College's Regulatory Bylaws so that a breach of the Code is a breach of the Bylaws. As well, the Registrant's conduct would constitute professional misconduct as this term is defined in clauses 23(a) and (b) of *The Dental Disciplines Act*, on the grounds that it is contrary to the interests of members of the profession and the public and would negatively impact the public's regard for members of the profession.

In accordance with clause 29(3)(b) of *The Dental Disciplines Act*, the Registrant has entered into a resolution agreement with the PCC and has agreed that:

- 1) her actions in submitting false insurance claims constitute professional misconduct as defined in the Act;
- 2) her licence to practice as a dental assistant is suspended for a period of two years from October 30, 2025 to October 30, 2027;
- 3) she will complete a course in professional ethics in order to regain her licence at the end of the suspension period and comply with any other requirements for licensure then in place;
- 4) she will obtain counselling from a regulated professional acceptable to the Registrar for a period of two years from October 30, 2025 to October 30, 2027;
- 5) a summary of the complaint and its resolution will be posted on the College website.

On behalf of the Professional Conduct Committee members:

Kelsey Unruh (Chair)
Maia Regnier
Anna Wiggins